

Please return completed form to:		Hilti (Gt. Brit	ain) Ltd, 1 Trafford Wharf Road	Fax 0161 786 3867 or email gbnewaccounts@hilti.com		
Your Business:						
Trading Name: Trade/Nature of Business:					Date Established: No. of PAYE Employees:	
Traue/Nature of Dusiness.					No. of PATE Elliployees.	
Business Type:	Ltd Company			Plc		
Registered Name:(if different fr	rom above)				Company Registration No).
	contact numbers n	nust contain	a land line telephone numbe	r		
Trading Address:						
Post Code:				7		
General Contact Name:					General Contact's Position:	
General Contact email:					General Contact Telephone No:	
Accounts Contact Name:					Accounts Contact Position:	
Accounts Contact email:					Accounts Contact Telephone No:	
(this should be the contact details	of someone we can conta	act in the event o	f any account enquiry or query)		•	
	00 1 1	u 'u D'	15.17			
Payment Terms:	30 days from end of	montn with Direc	please ensure th	ne completed mandate is attached		
Document requirements:	Do you require a mo Email address for inv			0		
	statements**	roicesriciiiiideis				** (email address must be supplied)
			•			
IMPORTANT - READ & SIG			•	ation can lead to the withdrawl of c	radit facilities IMVe have read ar	nd hereby agree to abide by, the Terms and Conditions of Sale as
detailed overleaf. I/We further agr	ree as follows:		•			
reference agency including the par	yment I/we make under it,	my/our payment	performance and/or any default includi	ing the payment I/we make under it		so add details of this agreement to my/our records with that credit d/or any default or failure I/we make in respect of its terms. I/We
I/We hereby agree that you may s	hare my/our records with	other credit refer		rds will be used to help make decis		d services for me/us and those with whom I/we have a financial
relationship as well as to trace det will be added to your records, they			ing and fraud and to manage my/our ac	count. I/We agree that you may u	ndertake searches other than in co	onnection with credit reference agencies and although these searches
Please note at least one s	ignature is required	l.				
Authorised Signature:				Position:		
Name (print):				Date:	DD/MM/Y	Υ
Authorised Signature:				Position:		
Name (print):				Date:	DD/MM/Y	Υ
(if applicable)						
For Internal Use Only	Hilti Account N	lumber:			Trade Code:	

vn: siness Day" means any day which is not a Saturday, a Sunday

"Business bay Illeans any cay mind or or a bank or public holiday in England;
"Buyer" means the person, firm or company purchasing Goods and/or Services from Hitti:
The sale of Goods and/or provision of Services, incorporating these the sale of Goods and/or provision of Services, incorporating these

Conditions: "Goods" means goods agreed to be supplied by, under or in relation to Contract (including any goods supplied without charge); "Hilti" means Hilti (Gt. Britain) Limited (company no. 00479786) whose registered ordince is at 1 Trafford Wharf Road, Manchester M17.1BY;

M71BY; "Personnel" means the employees, servants, directors, agents, consultants or other personnel of Hilti or any of their subcontractors; and "Services" means the services to be supplied by Hilti under or in relation to the Contract (including any services supplied without

harge). .2 Headings do not affect the interpretation of these

1.2 S Headings do not affect the interpretation of these Conditions.

2 MAKING THE CONTRACT
2.1 Any written quotation, estimate and/or advertised price for the Goods shall be an invitation to treat and no binding contract shall be created by placing an order on Hilti's website or otherwise until Hilti has sent an acknowledgement of order to the Buyer of (featier) Hilti delivers the Goods to the Buyer, whereupon a Contract shall be formed. In the event that Hilti has not provided an acknowledgement of order these Conditions, provided the Buyer shall have had prior notice of them, shall nonetheless apply to the Contract. Any order shall be accepted entirely at the discretion of Hilti.
2.2 Any quotation made by Hilti is given subject to these Conditions and is valid for 30 days from its date (or until any other date shown on the quotation), provided that Hilti has not previously withdrawn it.
2.3 Unless agreed otherwise in writing, these Conditions shall

date showl of the quoducing, provided that have a more previously withdrawn it.

2.3 Unless agreed otherwise in writing, these Conditions shall be incorporated in the Contract to the exclusion of all other terms, conditions or other representations (including any terms and conditions which the Buyer may purpor to apply under any order, confirmation of order, specification or other document whatsoever

confirmation of order, specification or other document whatsoever and confirmation of order, specification or other document whatsoever and the conditions shall prevail unless expressly varied in writing and sisned by a Director for and on behalf of Hilti.

DESCRIPTION OF GOODS AND SERVICES

3. The quantity, quality, description of and any specification for the Goods shall be as set out in Hiltis acknowledgement of order or, in its absence, Hiltis quotation,

3.2. All descriptive matter, specifications and advertising issued by Hilti and any descriptions, details or illustrations contained in Hiltis catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Goods or Services described in them and they will not form part of the Contract unless otherwise agreed in writing,

3.3. Hilti reserves the right, without liability to the Buyer, to make any changes in the specification of the Goods and/or Services which are required to conform with any applicable antonal and/or EU laws, regulations and/or safety requirements or which do not materially affect the quality or performance of the Goods and/or Services. Sescription, information, warranty, condition or recommendation contained in any catalogue, price the Goods and/or Services.

18. Experiment or communication or made verbally by any of the agents or employees of Hilti shall be construed to vary in any way any of these Conditions under this Contract.

tist, avertedenien or Continuitation of made verbally being via any the agents or employees of thill shall be construed to vary in any way amended to the agents of the continued to vary in any way amended to the continued to vary in any way amended to the continued to vary in any way amended to the continued to vary in any any and agreed on its behalf by an authorised representative, be the price determined by Hilti current at the date of delivery or determed delivery and in the case of an order for delivery and in the case of an order for delivery and in the case of an order for delivery and in the case of an order for delivery and in the case of an order for delivery and in the case of an order for delivery and in the case of an order for delivery and the statement. The continued the con

Live added tax, other similar taxes and all other applicable ties. The Buyer shall be liable for all and any local taxes or arges as appropriate.

4 Hitt shall invoice the Buyer for the price of the Goods of Joseph Services in pounds sterling or euros.

5 Hitt has the right to invoice the Buyer for the costs of any hitt has the right to invoice the Buyer for the toost of any states of the states of the states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer on or at the real states of the Buyer or upon notification by Hitlit that the Goods are alting collection. Any such additional costs shall be invoiced by the properties of the Goods and the Buyer's Shall be exclusive of carriage and urance which shall be in accordance with the charges laid out in the current price list.

5 The Charges for or manage and insurance shall be payable by the Buyer's agrees to pay for any loss or extra costs above quoted price for the Goods which are directly or indirectly curred by Hitti through the Buyer's instructions or hough failure or delay in taking delivery or through yact or default on the part of the Buyer, its servants or agents.

5 Without prejudice to any other rights and remedies which in may have, if the Goods are submitted to Hitti or its agent for loss owed but the Buyer to Hitti (houding the coods are ready for lection, the Buyer ageres that Hitti shall be entitled after 14 writing days notice to the Buyer to dispose of the Goods as Hittinics it.

TERMS OF PAYMENT

5 months of the Buyer being informed that the Goods are ready for collection, the Buyer agrees that Hills shall be entitled after 14 working days notice to the Buyer to dispose of the Goods as Hill thinks fit.

7.1 Unless agreed otherwise in writing by Hilt, all payments due under any Contract Shall be in the currency stipulated in the invoice and must be made by the Buyer within 30 days of the date of the invoice sent by Hilt in the adverse provided by the Buyer. Time for payment shall be of the essence.

7.2 The Buyer shall not be entitled to exercise any set off, lien or any other similar right or claim unless the Buyer has a valid court order requiring an amount equal to such deduction to be paid by Hilti to the Buyer. Hilti may set off any claim of any kind whatsover which the Buyer may have against Hilti under the Contract or any other similar right or claim to the Buyer and the Buyer has a valid out order requiring an amount equal to such deduction to be paid by Hilti to the Buyer. Hilti may set off any claim of any kind whatsover which the Buyer may have against Hilti under the Contract or any other similar right or contract or developed the buyer of Buyer of the Goods are delivered in respect of any payment due from the Buyer and 15 for each direct deliver a fee of £10 for each dishonoure

on.

The period for delivery shall be calculated from the date of partract or the date of receipt of all necessary information to the Contract or the date of receipt of all necessary information to enable Hilti to manufacture or procure the manufacture of the Goods whichever shall be the later. If no period is stipulated by littli, then delivery will be at such time after receipt of instructions from the Buyer as Hilti thinks reasonable. 8.3 All times or dates given for delivery of the Goods are intended to be estimates only and time for delivery shall not be of the essence. Hilti shall not be liable for any loss, costs, damages,

charges or expenses caused directly or indirectly by any delay in the delivery of the Goods (even if caused by Hillt's negligence).

4.4 If for any reason the Buyer does not accept delivery of the Goods in accordance with Condition 8.6, or Hillt is unable to Goods in accordance with Condition 8.6, or Hillt is unable to deliver the Goods on time because the Buyer has not provided that the Buyer establishes to Hillt's reasonable satisfaction appropriate instructions, documents, licences or authorisations then the Goods will be deemed to have been delivered, risk passing to the Buyer (including for loss or damage caused by Hillt's negligence) and Hillt may at its sole discretion:

8.4.1 store the Goods art datual delivery and take all reasonable steps to safeguard and insure them at the cost of the reasonable steps to safeguard and insure them at the cost of the reasonable steps to safeguard and insure them at the cost of the reasonable steps to safeguard and insure them at the cost of the date of charge to the buyer (including all costs of transportation of Buyer) perioded that the Buyer shall be immediately informed \$4.2 self the Goods art the costs at the best price readily obtainable and in accordance with the Contract or reprimer such Services or (after deduction of all reasonable storage and selling expenses) charge the Customer for any shortfall below the Contract or reprimer such Services or appropriate having taken back such Goods or date such intervals as it may such days the manufacturers lifetime warranty except for the super foods or flexing provided that the Buyer in the Goods or Services are supplied or the accordance with the Contract or reprimer such Services or (after deduction of all reasonable storage and selling expense).

6.4.1 Solde the cooks furth actual decivery after take are reasonable steps to safeguard and insure them at the cost of the treasonable steps to safeguard and insure them at the cost of the theory of the cost of the treasonable storage and selling expenses. All selling expenses charge the customer for any shortfall below the Contract price.

8.5 Hitti shall have the right to make delivery by instalments of such quantities of the Goods and at such intervals as it may decide. Any defect in any instalment shall not be a ground for cancellation of the remainder of the instalments and the Buyer shall be bound to accept further deliveries thereof.

8.6 Without prejudice to the warranties in Condition 12 below, the Buyer will be deemed to have accepted the Goods as being in accordance with the contract and no liability for non-delivery, later of the cost of t

Contract price as if the Goods has been delivered in accordance with the Contract.

8.7 In all cases where defects or shortages are complained of Hillt shall be afforded an opportunity to inspect the Goods (including when relevant by the Goods being returned to Hillt at the Buyer's cost) before any use is made therefor or any alteration is made thereto by the Buyer.

8. All requests for proof of delivery must be made within a period of 2r days following the date of the invoice.

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8. All requests stated otherwise in the previous ministed by Hilti) (Incoterms 2010) save that Hilti shall have no obligation to obtain any export licence or clearance required in relation to the Goods.

8. 10 The Buyer agrees that Hilti shall be under no obligation to give to the Buyer the notices specified in section 32(3) of the Sale of Goods Act 1979.

9. RETURNS AND CANCELLATIONS

Cook to 1679. ELLATIONS

RETURNS AND CANCELLATIONS

Subject to Condition 8.6 above, Cooks supplied pursuant to e contract cannot be returned without Hilti's prior writter thorisation. Duly authorised returns:

1. shall be sent to Hilti's premises at the Buyer's expense;

1.2 may be subject to a handling charge of £10 or 20% of the use of the Goods, whichever amount is the greater; and

1.3 must be in the same condition as originally supplied to the ver.

The Buyer may not cancel an order of the Goods and/or vices including but without limitation to, any Goods and/or vices that involve special requirements of the Buyer once the er has been inputted onto Hilt's ordering system, without the or in writine.

Iti in writing.

) PASSING OF TITLE AND RISK

1. The Goods are at the risk of the Buyer from the time of divery by Hilti, collection of the Goods by the Buyer, or receipt the Company of payment in full for the Goods, whichever is

earlier.

10.2 Full legal, beneficial and equitable title to and property in the Goods shall not pass to the Buyer until Hilti has received in full (in cash or cleared funds) all sums due to it in respect of: 10.2.1 the Goods; and 10.2.2 all other sums which are or which become due to Hilti

the Goods shall not pass to the Buyer until Hill has received in Tuli (in cash or cleared Funks) all sums due to it in respect of:

10.2.2 all other aums which are or which become due to Hilti from the Buyer on any account.

10.2.3 Until full legal, beneficial and equitable title to and property in the Goods has passed to the Buyer, the Buyer shall:

10.2.4 hold the Goods on a fiduciary basis as Hilt's bailee;

10.2.5 store the Goods (at no cost to Hilt) in a proper manner in conditions which adequately protect and preserve the Goods of the Buyer of the Goods on a fiduciary basis as Hilt's bailee;

10.2.6 keep the Goods separately from all other goods of the Buyer of the Goods of the G

the control of the co

provision of the Services; or (c) the failure by the Buyer to comply with the Contract.

12 WARRANTIES
12.1 Where Goods and/or Services are supplied with the benefit of a specific written warranty set out in another document produced by Hilti, such warranty shall apply instead of the warranty set out in Condition 12.2 below. The warranty in Condition 12.2 shall only apply where no such specific warranty is supplied in relation to the Goods and/or Services. The exclusions

sbove options shall constitute an entire discharge of Hilti's liability under this warranty.

12.3 Hilti shall not be liable for breach of the warranty at condition 12.2 above or any other warranty, guarantee or condition:

12.3.1 misting from any defect in Goods arising from any drawing, design or specification supplied by the Buyer; or 12.3.1 missing from any drawing, design or specification supplied by the Buyer; or 14.2 missing from any drawing, design or specification supplied by the Buyer; or 14.2 missing from any drawing, design or specification supplied by the Buyer; or 14.2 missing from any anonomalized storage, handling, treatment, installation, maintenance, repair or application, abnormal use or use under abnormal conditions; or 12.3.3 arising from any non-compliance with the safety, training, usage and maintenance requirements (including, but not limited to, excessive or heavy use), method statements, data sheets, instructions or recommendations (whether oral or in writing) communicated to the Buyer by Hilti and/or any of its employees, agents, suppliers or subcontractors; or conversion of the Goods with any other goods, products or systems or use of consumables, components or spare parts other than those manufactured by Hilti without Hiltis prior written approval; or 12.3.5 if the total price for the Goods and/or Services has not been paid by the due date for payment; or 12.3.5 if the total price for the Goods and/or Services has not been paid by the due date for payment; or 12.3.7 unless any claim by the Buyer which is based on any 14.3 in the service of the Goods of the Goods and or Services has not been paid by the due date for payment; or 12.3.7 unless hill it is given a reasonable opportunity of examining such Goods or focation at which the Services were performed and the Buyer (if asked to do so by Hilti) returns such Goods or materials relating to the Services to the Hilti within and the Buyer (if asked to do so by Hilti treums such Goods or materials relating to the Services or other terms

2 Any advice, representation or recommendation given by or its Personnel to the Buyer or its employees or agents as to Goods and/or Services, their fitting or use, or as to the proporation or compatibility of the Goods with other goods, is refore followed or acted upon entirely at the Buyer sown risk the Buyer acknowledges that it does not rely on and waives claim for breach of any such representation. Accordingly, the ermust rely on its own judgement and if necessary seek expert ice in relation to the following:
2.1 the suitability and compatibility of the Goods for the nded use;
2.2 the training necessary for the Buyer and its employees;
2.3 the required level of ongoing maintenance for the odds; and

13.2.4 the adequacy of the premises in which the Goods are to be used.

The Buyer acknowledges that it is responsible for ensuring it and its employees, agents, contractors and end-users of the Goods are to the Goods at all times in secondary.

the Goods:

13.3.1 store, handle, use, construct, maintain, and repair the Goods at all times in accordance with good practice and in accordance with the Goods' method statements and data sheets, as well as all other relevant safety, training, usage and maintenance instructions and guidelines supplied to the Buyer from time to time by Hillt, its employees, agents or contractors; 13.3.2 receive the necessary training in respect of Goods suppolicit:

13.3.2 receive the necessary training in respect or GOUSE supplied; in connection with the hiring of the Goods or the Goods being otherwise used by third parties, that the Goods are supplied in the original packaging including all method statements, data sheets, labelling and warnings as are supplied with the Goods by Halti-

Hilti; 13.3.4 use the Goods with the recommended safety equipment in accordance with all applicable method statements and data sheets, and other relevant Company safety, training, usage and maintenance instructions and guidelines supplied from time to time; and

time; and 13.3.5 comply at all times with Health and Safety at Work, etc Act 1974, and all other relevant legislation in respect of the Goods

ACT 1974, allo all outer reterant registrations and their usage.

14 IMATATION OF LIABILITY
14. IIMATATION OF LIABILITY
14. III in an effort to keep the Contract price as low as possible, and as the Buyer is better able than Hilli to quantify low which it may suffer from a breach of contract and to insure accordingly, the Buyer agrees that the provisions of Conditions 12 (Warranthes) and this Condition 14 which set out the entire financial liability of Hilti (including any liability for the acts or missions of its employees, agents and sub-contractors) to the Buyer and the exclusive remedies of the Buyer against Hilti in respect of:

buyer and the execution contacts of the seconditions;

14.1.2 any breach of these Conditions;

14.1.3 any use made by the Buyer of any of the Goods; and

14.1.3 any use made by the Buyer of any of the Goods; and

14.1.3 and of contacts of the second contact of the statutory duty arising under or in connection with the Contract or in relation to any other matter or thing whatsoever under or in relation to the Contract.

14.2 Hitti shall not be liable to the Buyer for any economic.

14.2 HILL SABLE NOT DE BLADEE TO THE SUPER FOR ANY ECONOMIC loss of whatever nature (direct or indirect), including without limitation loss of anticipated profits, loss of actual profits (direct or indirect) loss of furnover or revenue, loss of business, loss of production or opportunity, loss of data, depletion of goodwill or otherwise

herwise. Hitti shall not be liable for any indirect, special or nsequential loss or damage howsoever arising.

A Notwithstanding any other provision contained in these notificines, Hill idoes not in any manner whatsoever exclude or nit its liability if and to the extent that such liability.

A.1 arises out of the fraud or fraudulent misrepresentation Hitt; or

limit its liability if and to the extent that such liability:

14.4.1

arises out of the fraud or fraudulent misrepresentation
of Hillti; or

14.4.2

is in respect of death or personal injury caused by
nestigence of Hillti; or

14.4.3

annot legally be excluded or limited; or

14.4.4

annot he excluded under the Consumer Protection Act
1987 or the General Product Safety (GPS) Regulations 2005; or

14.4.5

is in respect of Hillti simpled undertakings as to title.

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15 in respect of Hillti simpled undertakings as to title.

16 in the properties of the properties of the contract or any case
whatsoever shall in no event exceed one hundred per cent (100%)

of the price paid or pavable by the Buyer under the Contract.

15

BUYER 'SINDEMNIT'

15.1

The Buyer shall be liable for and indemnifies Hilti and
shall keep Hillt indemnified in respect of all damage or injury to
any person or loss of or damage to any property and against all
actions, demands, costs (including legal costs), charges, expenses

15.1.1 at common law or under the statutes and regulation

16 cetaled in Condition 14.4 or otherwise under statute; and/or

17 15.1.2 in respect of any act, ornission, negligence, and/or

16 any passing the terms of these Conditions or otherwise through the

cleated in Condition 14.4 or otherwise under statute; and/or

16 any passing the terms of these Conditions or otherwise through the

cleated in Condition 14.4 or otherwise under statute; and/or

16 any passing the terms of these Conditions or otherwise through the

cleated in Condition 14.4 or otherwise under statute; and/or

16 any passing the Buyer's employees, agents, contractors) in a manner

not previously agreed in writing by Hilti tith to be suitable, or in a

manner not in accordance with these Conditions, including (but

18. INTELLECTUAL PROPERTY
17.1 Any intellectual property created by Hilti in the course of the performance of the Contract or otherwise in the design, manufacture or supply of or otherwise in relation to the Goods or the provision of the Services shall remain the property of Hilti. Nothing in these Conditions shall be deemed to have given the Buyer a licence or any other right to use any of the intellectual property of Hilti. 17.2.4 All logos. The course of its business are the property of Hilti. 17.2.4 Linguist the course of its business are the property of Hilti. 17.2.4 All logos are course of its business are the property of Hilti. 17.2.4 Intellectual property rights in relation to the use of such Marks. The Buyer may not use, or permit the use of, such Marks are all intellectual property rights in relation to the use of such Marks. The Buyer may not use, or permit the use of, such Marks are any similar Marks without the prior written permission of Hilti. 18. FORCE MAJEURE

18.1 Hilti shall not be in breach of the Contract or otherwise be liable for any failure or delay to deliver the Goods and/or supply the Services arising from circumstances outside Hilti's reasonable control. Including, but not limited to, acts of God, governmental actions or regulations, national emergency, acts of terrorism (signates) whether or not relating to either party's world force), accidents, war, fire, explosion, flood, epidemic, reduction in or unavailability of power at manufacturing plant, breakdown of plant or machinery, shortage or unavailability of raw materials from normal source of supply, or restraints or delays affecting carriers.

from normal source of supply, or restraints or cetays anecung carriers.

18.2 Should Hilti be prevented from delivering the Goods or supplying the Services in the circumstances at Condition 18.1, it shall be entitled to delay or cancet the supply of the Services cancet delivery or to reduce the amount of the Goods delivered.

19.1 The Nationary by Hilti of any right or the failure by Hilti to exercise any right or to insist on the strict performance of any provision of this Contract shall not operate as a waiver of, or preclude any further exercise or enforcement of any other right or provision of this Contract.

prevision any little reserves or enforcement or any other night or provision and its contract.

20.1 Each provision of this Contract is severable and distinct from the others. The parties intend that every such provision shall be and remain valid and enforceable to the fullest extent permitted by law. If in any particular case any of these conditions shall be held to be invalid or shall not apply to this Contract, the other conditions shall continue in full force and effect.

21 THIRD PARTY RIGHTS

21.1 A person who is not a party to this Contract has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract but this does not affect any right or remedy of a third party which exists or is available apart from that Act.

ASSIGNMENT

The Buyer shall not assign, charge, sub-contract or in any dispose of its rights or obligations under the Contract without prior written consent of Hilti, Hilti may at any time contract, transfer, mortgage, charge or deal with in any uner any or all of its rights and under the Contract to any third

the prior written consent of Hitti. Hitti may at any time subcontract, transfer, mortgage, charge or deal with in any manner any or all of its rights and under the Contract to any third party.

23 PBVACY NOTICE

13 PBVACY NOTICE

14 NOTICES

15 HITTI H



Instruction to your Bank or Building Society to pay by Direct Debits

Originators Identification Number



Please fill in the whole form and send it to:

Hilti (Great Britain) Ltd. 1 Trafford Wharf Road Trafford Park Manchester M17 1BY

M17 1BY			6	9	1	3	2	4										
Name(s) of Account He	olde	r(s)																
											For Hilti (Great Britain) Ltd. Official Use Only This is not part of the Instruction to your Bank or Building Society							
Bank/Building Society	acc	ount n	uml	ber														
Branch Sort Code																		
Name and full postal ac	ddre	ss of y	our	Bank	or B	Buildir	ıg			Instru	ıctioı	n to v	our E	Bank (or Bu	ilding Society		
To: The Manager Bank/Building Society Address										Please pay Hilti (Great Britain) Ltd. Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Hilti (Great Britain) Ltd. and, if so, details will be passed electronically to my Bank/Building Society.								
			Po	stcode						Sign	ature((s)						
Reference Number																		
		1.0.711									<u> </u>							
Bank:	s and	l Build	ing S	Societie	es ma	ay not	ассе	ept L)ırect	Debit	Instru	action	s for	some	types	of account.		
		Thi	s gu	ıarant	ee s	shoul	d be	e de	tache	ed and	d reta	ainec	l by t	he P	ayer			
										Guar								
 This Guarar 	itee i	is offer	ed b	ov all B	anks	and F	Build	ing S	Societ	ies that	t take	part i	in the	Direc	t Deb	oit		

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Hilti (Great Britain) Ltd. will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Hilti (Great Britain) Ltd. or your Bank/Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time, by writing to your Bank or Building Society. Please also send a copy of your letter to us.

